Dear Families,

John Paul II Catholic School has been advised by Mathspace that their systems have been exposed to a data breach.

Mathspace provide services to the John Paul II Catholic School to support students work step-by-step through maths equations and track their progress. Unauthorised parties gained access to the information of current and former students, caregivers, staff and Mathspace staff in Australia and New Zealand from 10 August 2026. They accessed this information through a security vulnerability in Metabase. Metabase is used by Mathspace for internal reporting.

On 27 August 2026 unauthorised parties downloaded information including user ID, username, first name, last name, email address, country, time zone, user type, email verification status, last active date, last login date, and date joined.

Mathspace became aware of the issue on 3 September 2026 and took Metabase offline. If you or your child has had an account with Mathspace your data may be included in this download.

No academic records, learning activities, results, assessment records or passwords were exposed. There is currently no evidence that the data has been published or otherwise misused.

Staff from the John Paul II Catholic School have logged an incident report with Catholic Education Tasmania and are seeking further information about the number of John Paul II Catholic School users affected.

No further action is required by users at this time however Mathspace recommend that you:

- **Check unexpected messages independently.** Be cautious even if a message uses your name or refers accurately to your school or this incident. Use contact details obtained separately from an official website.
- **Do not disclose passwords or verification codes in response to a message.** Avoid unexpected attachments and requests to sign in through unfamiliar links.
- **Use a unique password for each account.** Change any passwords you have reused across services.
- **Watch for unusual account activity.** Pay attention to unexpected password-reset emails or changes to your account details.
- **Report suspicious messages or activity** to data-breach-response@mathspace.co.

Kind Regards,

Lauren Hall
Acting Principal

On Behalf of Catholic Education Tasmania